



How to Register for Swim Lessons

All registrations for swim lessons are completed online only at dynamoswimclub.captyn.com.

1. Create an account on dynamoswimclub.captyn.com and choose Dynamo Swim School.
2. Complete the family and student information in the Registration form. Add any additional family members you wish to enroll. Registration is done by age group.
3. Review and acknowledge the Dynamo Swim School Policies and Release.
4. Enter your credit card information. Your card will be charged at the time of registration and will remain on file for monthly tuition fees, billed on the first of each month.
5. **PLEASE NOTE:** Dynamo Swim School has an annual registration fee of \$60 per swimmer. Tuition fees are charged based on enrollment, not attendance. No refunds are issued. Credits are only issued for classes cancelled by Dynamo due to pool closure; no credits or make-up classes are provided for classes missed due to student illness or other activities.
6. Registrations are pending approval; this will be done in a timely manner.
7. You will receive an email confirming your Dynamo Swim School enrollment.

FREQUENTLY ASKED QUESTIONS

Q: How do I cancel my enrollment?

A: Email dsswithdraw.dynamo@gmail.com by the 15th of the month with the student's name, class day and time, location, and reason for withdrawal. Requests received after the 15th take effect the following month or may incur an early withdrawal fee of \$25 per child.

Q: What does my child need to bring on the first day of class?

A: Students must wear a swimsuit and bring a towel. Caps and goggles are optional—students provide their own if they wish to use them. Dynamo provides all pool training aids (e.g., kickboards, water weights). Children under 4 must wear a reusable swim diaper; disposable diapers are not permitted.

Q: What are Dynababies?

A: Dynababies are classes for children under 3 who participate alongside a parent or guardian and their instructor.

Q: Can I get a refund or credit for a missed class?

A: No refunds are issued. Credits are only provided when Dynamo cancels a class due to pool closure. No credits or make-up classes are given for absences due to illness or other activities.

Q: Are private lessons available?

A: Yes, based on instructor availability and cannot be scheduled during group lesson times. Contact your site director for details.

Q: Is there a sibling discount?

A: Yes, there is a 5% discount for siblings taking classes during the same month.

Q: Are bilingual instructors available?

A: At times we have bilingual (Spanish/English) instructors, but they are not guaranteed.

Q: Can current Swim School students use the pool outside of class?

A: Current Swim School students may swim for free at Dynamo Chamblee and Johns Creek facilities during posted Rec/Lap hours. Parents or friends accompanying students will need to pay to swim.

Q: My child has special needs. Can they still register?

A: Yes! Parents of children with special needs are encouraged to register. Afterward, simply email your Swim School site director to let us know about your child's specific needs.

Q: What if I was unable to register for my preferred class?

A: Please email your Swim School site director to be added to the waitlist. You will be contacted if a spot becomes available.

Swim School Site Directors

For any additional questions, please reach out to your location's Swim School site director by email.

Chamblee: Ana Julia Dobb – anajulia@dynamoswimclub.com

Johns Creek: Arnold Blohme – arnold@dynamoswimclub.com

Oakhurst/Agnes Scott College: Kayonna Mendez – kayonna@dynamoswimclub.com